REPORT TO LICENSING PANEL SUB COMMITTEE

CONSIDERATION OF AN APPLICATION OF A NEW PREMISES LICENCE TO BE GRANTED UNDER THE LICENSING ACT 2003

LICENSING PANEL SUB COMMITTEE: Cllr Brar, Cllr Wilson, Cllr K Singh.

OFFICER REPORTING: Craig Hawkings

A) The Application – (Appendix A)

Applicant: Bombay Story Restaurants Ltd

Premises: Bombay Story, Units B & C, The Colonnade, Waterside Quarter,

Maidenhead, SL6 1QG

A map of the area surrounding the premises is at (Appendix B).

The application is to: Licence a Restaurant

A summary of the application is as follows;

The application is for the following licensable activities:

• Late night refreshment (indoors) Monday to Sunday 23:00 – 00:30

• Supply of alcohol (ON & OFF the premises) Monday to Sunday 09:00 – 00:30

• Hours open to the public Monday to Sunday 08:00 – 01:00

Designated Premises Supervisor (DPS): Sachchithanantham Jeyanantharajah

The application was advertised in accordance with the statutory regulations.

Last day of Representations: 2 December 2023

B) Relevant Representations Received

Where, as here, relevant representations have been made, the licensing authority must hold a hearing to consider them, unless agreed by the parties. The Licensing and Public Space Protection Order Sub-Committee can take steps as are appropriate for the promotion of the Licensing Objectives as relevant.

To be "relevant", the representation has to relate to the likely effect of the grant of the licence on the promotion of at least one of the four licensing objectives which are set out in the Licensing Act 2003.

The four licensing objectives are;

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance; and
- The protection of children from harm

In this case the representations received from the responsible authorities are as follows;

a.	Environmental Health:	None
b.	RBFRS:	None
С.	Planning Officer:	None
d.	Thames Valley Police	None
е.	Public Health:	None
f.	Trading Standards:	Agreed Conditions
g.	RBWM Licensing:	None

Agreed Conditions – (Appendix C)

Representations received from other persons are as follows.

13 Representations of objection received from other persons.

Redacted copies of the representations are at (Appendix D)

C) RBWM Licensing Policy

The RBWM Licensing Policy Statement 21 - 26

The sections of the RBWM Licensing Policy relevant to this application are.

1.22 Framework Hours as in the Licensing Policy, having considered the evidence of alcohol related crime, disorder and anti-social behaviour, the number of late-night premises and, in particular, the social, practical and regulatory impacts on the morning after the night before, the licensing authority has adopted a Framework Hours Policy. This Framework Hours Policy will apply to new and variation applications. The framework hours are:

The Framework Hours are:

Premises Type	Commencement Hour for Licensable Activities No earlier than:	Terminal Hour for Licensable Activities No later than:
Off licence	• 09.00	• 23.00
Restaurant	• 09.00	• 01.00
Pub/bar/night club	• 10.00	• 02.00
Takeaway	• n/a	• 02.00

(As can be seen, the licensed hours applied for in this application do fall within RBWM framework hours for a premises.)

Framework Hours are intended to guide applicants on the Licensing Authority's expectations when preparing their Operating Schedule. However, if no relevant representations had been received, the application would have been granted by the Licensing Authority under delegated powers.

6.9 Wider Community Interest

The Licensing Authority considers that its licensing functions are exercised in the public interest, furthermore that the Licensing Authority is under a duty to take any steps with a view to the promotion of the licensing objectives in the interests of the wider community and not just those of the individual licence holder.

The following will be taken into account by the licensing authority and responsible authorities where an application is made for a premises licence within close proximity to residential properties, and which may have an effect on the promotion of the licensing objectives:

- The nature of the activities
- The character of the surrounding area

- Measures for limitation of noise emissions from the premises. These may include as appropriate; noise limitation devices, sound insulation, whether windows are to be opened, the insulation of acoustic lobbies and double glazing.
- Measures to deal with queuing, where necessary
- Use of outdoor areas
- Measures to deal with dispersal of customers from the premises as necessary, including the employment of door supervisors, use of dedicated. Hackney Carriage / Private Hire firms, notices in the premises requesting customers to respect neighbours.
- Winding down periods, particularly in public houses and nightclubs etc. (*Note not all of these will be relevant to this particular application)

7. Promoting the Prevention of Crime and Disorder

Where appropriate, the licensing authority and responsible authorities may propose conditions relating to the following issues in relation to the Prevention of Crime and Disorder objective:

- Measure to prevent bottles being carried from premises.
- Use of drinks' promotions
- Measure to prevent binge drinking.
- Participation in the Pub Watch Scheme
- Use of door supervisors
- Training staff in crime prevention measures
- Search procedures
- Use of close circuit television
- Lighting
- Where premises are new, designing out crime.
- Quality of surveillance of premise

8. Promoting Public Safety

Where appropriate, the licensing authority and responsible authorities may propose conditions relating to the following issues in relation to the Public. Safety objective:

- The use of shatterproof glasses
- The promotion of sensible drinking
- Measures taken to prevent drug spiking
- Drugs policies
- Safe capacities

9. Promoting the Prevention of Public Nuisance

Where appropriate, the licensing authority and responsible authorities may propose conditions relating to the following issues in relation to the Prevention of Public Nuisance objective:

- The disposal of waste, particularly glass
- The use and maintenance of plant, including air extraction and ventilation systems.
- Litter in the vicinity of the premises
- Noise from deliveries / collections to and from the premises
- Measures to control behaviour and queues.
- Whether door supervisors are able to stay at the entrance to encourage quiet departure
- The provision of Hackney Carriage / Private Hire services at the premises
- Signs on doors and on tables encouraging consideration to the neighbours.

10. Promoting the Prevention of Children from Harm

The Royal Borough recognises that the protection of children from harm. includes the protection of children from moral, psychological and physical. harm. This includes not only protecting children from the harms directly. associated with alcohol consumption but also wider harms such as exposure. to strong language and sexual expletives (for example, in the context of certain films and adult entertainment).

The licensing authority will consider the need to protect children from sexual. exploitation when undertaking licensing functions. Applicants are therefore. expected to provide a robust Operating Schedule outlining how they will. address the Prevention of Children from Harm objective.

The licensing authority encourages licence holders and operators of licenced. premises:

- To ensure that they are fully aware of the signs of child sexual exploitation.
- and to understand that the sexual exploitation of a child is sexual abuse
- and a criminal offence
- Proof of Age Cards
- To raise awareness of their staff about child sexual exploitation and
- provide intelligence to the appropriate authorities about concerns and
- about perpetrators who may be operating in their areas.

All applicants need to demonstrate how children and young people will be safeguarded if attending the licenced premises, or how it will be ensured that they do not gain access to the premises if not appropriate.

The licensing authority and other responsible authorities may propose conditions or restrictions in relation to the Protection of Children from Harm objective. These may include;

- Limitations on the hours when children may be present
- Age limitations below 18
- Limitations or exclusions when certain activities are taking place
- Requirements for accompanying adults
- Full exclusion of people under 18 from the premises when any licensable activities are taking place
- The provision of a full range of non-alcoholic drinks

Where necessary and appropriate, a requirement for the production of proof of age cards before any sale of alcohol is made could be attached to any premises licence or club premises certificate for the protection of children from harm.

D) Revised Guidance issued under section 182 of the Licensing Act 2003

The full document is found at

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/705588/Revised_guidance_issued_under_section_182_of_the_Licensing_Act_2003_April_2018_.pdf

The sections of the Guidance relevant to this application are;

Licensing objectives and aims

- 1.2 The legislation provides a clear focus on the promotion of four statutory objectives which must be addressed when licensing functions are undertaken.
- 1.3 The licensing objectives are:
 - The prevention of crime and disorder
 - Public safety
 - The prevention of public nuisance; and
 - The protection of children from harm
- 1.4 Each objective is of equal importance. There are no other statutory licensing objectives, so that the promotion of the four objectives is a paramount consideration at all times.
- 1.5 However, the legislation also supports a number of other key aims and purposes. These are vitally important and should be principal aims for everyone involved in licensing work. They include:

- protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licensed premises;
- providing a regulatory framework for alcohol which reflects the needs of local communities and empowers local authorities to make and enforce decisions about the most appropriate licensing strategies for their local area; and
- encouraging greater community involvement in licensing decisions and giving local residents the opportunity to have their say regarding licensing decisions that may affect them.

Crime and disorder

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.

Public nuisance

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.

- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in antisocial behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

Protection of Children from harm

- 2.22 The protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms associated directly to alcohol consumption but also wider harms such as exposure to strong language and sexual expletives (for example, in the context of exposure to certain films or adult entertainment). Licensing authorities must also consider the need to protect children from sexual exploitation when undertaking licensing functions.
- 2.23 The Government believes that it is completely unacceptable to sell alcohol to children. Conditions relating to the access of children where alcohol is sold and which are appropriate to protect them from harm should be carefully considered.
- 2.26 Licensing authorities and responsible authorities should expect applicants, when preparing an operating schedule or club operating schedule, to set out the steps to be taken to protect children from harm when on the premises.
- 2.27 Conditions, where they are appropriate, should reflect the licensable activities taking place on the premises. In addition to the mandatory condition regarding age verification, other conditions relating to the protection of children from harm can include:
 - Restrictions on the hours when children may be present;
 - Restrictions or exclusions on the presence of children under certain ages when particular specified activities are taking place;
 - Restrictions on the parts of the premises to which children may have access;

- Requirements for an accompanying adult (including for example, a combination
 of requirements which provide that children under a particular age must be
 accompanied by an adult); and
- Full exclusion of people under 18 from the premises when any licensable activities are taking place.

Hearings

9.38 In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the licensing authority must give appropriate weight to:

- the steps that are appropriate to promote the licensing objectives
- the representations (including supporting information) presented by all the parties
- this Guidance
- its own statement of licensing policy

E) Conclusion / Summary

The Licensing Panel Sub Committee is obliged to determine this application with a view to promoting the four licensing objectives which are:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance
- The protection of children from harm.

In making its decision, the Sub Committee is also obliged to have regard to national guidance and the Council's own Licensing Policy. Of course, the Committee must have regard to all of the representations made and the evidence that it hears.

The Sub-Committee must, having regard to the application and to the relevant representations, take such step or steps as it considers appropriate for the promotion of the licensing objectives. The steps are:

- (a) Reject the application;
- (b) Refuse to specify a person in the licence as the premise's supervisor; (*Note not all of these will be relevant to this particular application)
- (c) Grant the application but modify the activities and/or the hours and/or the conditions of the licence:
- (d) Grant the application.

Where conditions are attached to a licence then reasons for those conditions must be given.

In making their decision the Sub-Committee is reminded that they have a duty to behave impartially and that their decision must be based on the evidence that has been presented to them.

In their written decision the Sub-Committee should;

- Refer to every relevant representation and the supporting evidence provided
- State the extent to which it has taken account of RBWM Policy and national Guidance
- When deciding in accordance with RBWM Policy and national guidance, explain why it has not considered a departure justified, if applicable
- When deciding contrary to RBWM Policy or national guidance, explain the basis and reason for the departure in all cases and the evidence that supported this decision
- When refusing an application in whole or in part, or modifying the activities and/or the hours and/or the conditions to a licence that is granted, state why it considered it appropriate to do so in order to promote one or more specified licencing objectives, and the evidence that supported this decision. Any such decision must be cogent and legally sound
- Use the legal adviser's help to draught its reasons and to assist in ensuring that the decision is legally robust, but the reasons must be the Sub-Committee's
- Ensure, as far as is reasonably possible, that their decision will be able to withstand scrutiny should any of the parties to this hearing appeal that decision the to the Magistrates Court

The Sub-Committee are reminded that any party to the hearing may appeal against the decision of the Sub-Committee to the Magistrates' Court within 21 days of the notification of the determination.

The Sub-Committee are asked to determine the application.

Financial implications: None directly but Members should be aware that any decision of the Sub-Committee may be appealed against in the Magistrates' Court and such an appeal may involve additional costs and possible costs against the Council.

Environmental/Sustainability Implications: Any authorisation under the Licensing Act 2003 may give rise to environmental implications both positive and negative depending upon the application and any measures proposed to take control adverse environmental factors.

Legal implications: As outlined in the report.

Equality Implications: None.

Risk Implications: None.

Community Safety Implications: As outlined in the report.

Background papers:

Licensing Act 2003 Licensing Act 2003 Section 182 Statutory Guidance Royal Borough of Windsor and Maidenhead Council Licensing Policy

Enclosures/Appendices:

Appendix A – Application and plans

Appendix B – Map of the area

Appendix C – Agreed Conditions

Appendix D – Received representations

Contact details: Craig Hawkings - Licensing Team Leader

Craig.Hawkings@RBWM.gov.uk

Mobile: 07833047887

APPENDIX A

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We	Bomb	oay Story Restaurants Ltd	i							
descr	(Insert name(s) of applicant) apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003									
Part	1 – Pre	emises details								
Posta	l addre	ss of premises or, if none, ordna	ance survey ma	ıp refe	rence or descrip	otion				
BON	ИВАY	STORY								
Unit	ts B &	C								
The	Color	nnade								
Wat	ersid	e Quarter								
Post	Post town Maidenhead Postcode SL6 1QG									
Telep	hone n	umber at premises (if any)								
Non-	domest	ic rateable value of premises	£not rated							
Part	2 - App	olicant details								
Pleas	e state	whether you are applying for a	premises liceno	ce as	Please tick	as appropriate				
a)	an inc	lividual or individuals *			please comple	ete section (A)				
b)	a pers	on other than an individual *								
		as a limited company/limited lia partnership	bility	Y	please comple	ete section (B)				
		as a partnership (other than limi	ted liability)		please comple	ete section (B)				
	iii a	as an unincorporated association	ı or		please comple	ete section (B)				
	iv	other (for example a statutory co	orporation)		please comple	ete section (B)				
c)	a reco	gnised club			please comple	ete section (B)				

d)	a charity				please comp	lete section (B)		
e)	the proprietor of an	educational establish	nment		please comp	lete section (B)		
f)	a health service boo	ly			please comp	lete section (B)		
g)		istered under Part 2 of 2000 (c14) in respect al in Wales			please comp	lete section (B)		
ga)	1 of the Health and the meaning of that	a person who is registered under Chapter 2 of Part please complete section (B) 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England						
h)	the chief officer of police of a police force in please complete section (B) England and Wales							
	* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):							
prem	carrying on or propos nises for licensable act	tivities; or	iness which	invol	ves the use of	the	Y	
I am	making the application	or			*	[
(A) I	INDIVIDUAL APPL	ged by virtue of Her M		eroga	live	ı	_	
Mr	Mrs	Miss	Ms 🗌		er Title (for nple, Rev)			
Surn	iame		First na	mes				
Date	of birth	I am 18	years old or	over	Plea	se tick yes		
Natio	onality							
Current residential address if different from premises address								
prem								
_					Postcode			
Post	nises address	ne number			Postcode			
Post to Dayt	town	ne number			Postcode			
Post	town time contact telephorail address		pplicable)		Postcode			

Surname			First name	es			
Date of birtl	1	I au	m 18 years old or ov	er 🗌	Please	e tick yes	
Nationality							
Current posts different from address							
Post town				Postcoo	le		
Daytime con	tact tele	ephone number					
E-mail addr (optional)	ess						
Bombay S	tory Re	estaurants Ltd					
body corpor	ate), ple	number. In the case ease give the name a					
No. introduce		l and the last					
Registered no 14706427	imber (w	where applicable)					
Description of Private limits		ant (for example, par pany	tnership, company,	unincorpora	ated as	sociation etc.)	
Telephone number (if any) (Sachchithanantham Jeyanantharajah, Director)							
Telephone nu			m Jeyananthara	jah, Dired	ctor)		

Part 3 Operating Schedule

Who	en do you want the premises licence to start?	DD MM YYYY 0 3 0 1 2 0 2 4
	ou wish the licence to be valid only for a limited period, when you want it to end?	DD MM YYYY
Plea	 BOMBAY STORY occupies the ground floor and fr Units B & C, The Colonnade, Waterside Quarter, operate as a licensed restaurant. This is an application for a new premises licence retail of alcohol for consumption ON and OFF the provision of Late-Night Refreshment. Alcohol sales will be primarily dependent upon a and supply of food. 	ont outside space at Maidenhead and will to allow the sale by premises and the
	000 or more people are expected to attend the premises at any time, please state the number expected to attend.	
Wha	at licensable activities do you intend to carry on from the premises	?
(ple	ase see sections 1 and 14 and Schedules 1 and 2 to the Licensing	Act 2003)
Prov	vision of regulated entertainment (please read guidance note 2)	Please tick all that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (if ticking yes, fill in box H)	(g)

Provision of late night refreshment	(if ticking yes	, fill in box I)
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Y

Supply of alcohol (if ticking yes, fill in box J)

Y

In all cases complete boxes K, L and M

A

	Standard days and timings (please read		Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors		
	guidance note 7)			Outdoors		
Day	Start	Finish		Both		
Mon			Please give further details here (please read guida	ance note 4)		
Tue						
Wed			State any seasonal variations for performing plays (please read guidance note 5)			
Thur						
Fri			Non standard timings. Where you intend to use the performance of plays at different times to th column on the left, please list (please read guidant	ose listed in th		
Sat						
Sun						

timing	Standard days and timings (please read		Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
guidance note 7))		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guid	ance note 4)	
Tue					
Wed			State any seasonal variations for the exhibition read guidance note 5)	of films (please	:
Thur					
Fri			Non standard timings. Where you intend to use the exhibition of films at different times to those column on the left, please list (please read guidan	listed in the	<u>for</u>
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 7)			Please give further details (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 5)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 6)
Fri			4
Sat			
Sun			

entert Standa	Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)		Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
guidar				Outdoors	
Day	Start	Finish		Both	
Mon		Please give further details here (please read gui		dance note 4)	
Tue					
Wed			State any seasonal variations for boxing or wree entertainment (please read guidance note 5)	estling	
Thur					
Fri			Non standard timings. Where you intend to us boxing or wrestling entertainment at different in the column on the left, please list (please read	times to those l	isted
Sat					
Sun					

E

Standa	Live music Standard days and timings (please read guidance note 7)		Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors		
guidance note 7))		Outdoors		
Day	Start	Finish		Both		
Mon			Please give further details here (please read guide	ance note 4)		
Tue						
Wed			State any seasonal variations for the performance of live music (please read guidance note 5)			
Thur						
Fri			Non standard timings. Where you intend to use the performance of live music at different times the column on the left, please list (please read gu	to those listed		
Sat						
Sun						

Recorded music Standard days and timings (please read			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
	guidance note 7)		(Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guid	lance note 4)	
Tue					
Wed			State any seasonal variations for the playing of recorded music (please read guidance note 5)		
Thur					
Fri			Non standard timings. Where you intend to use the playing of recorded music at different times the column on the left, please list (please read gu	to those liste	d in
Sat					
Sun					

G

Performances of dance Standard days and timings (please read			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
guidance note 7)			(prease read guidance note 5)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guid	lance note 4)	
Tue					
Wed			State any seasonal variations for the performance of dance (please read guidance note 5)		
Thur					
Fri			Non standard timings. Where you intend to us the performance of dance at different times to t column on the left, please list (please read guidar	hose listed in	
Sat					
Sun					

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainme providing	nt you will be	
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick (please read	Indoors	
Mon			guidance note 3)	Outdoors	
				Both	
Tue			Please give further details here (please read guida	ance note 4)	
Wed					
Thur			State any seasonal variations for entertainment description to that falling within (e), (f) or (g) guidance note 5)		
Fri					
Sat			Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sun					

Late night refreshment Standard days and timings (please read			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	Y
	ce note 7)		promote the second seco	Outdoors	
Day	Start	Finish		Both	
Mon	2300	0030	Please give further details here (please read guide	ance note 4)	
Tue	2300	0030			
Wed	2300	0030	State any seasonal variations for the provision of late night refreshment (please read guidance note 5)		
Thur	2300	0030			
Fri	2300	0030	Non standard timings. Where you intend to use the provision of late night refreshment at different listed in the column on the left, please list (please	ent times, to th	nose
Sat	2300	0030	note 6)		
Sun	2300	0030			

Supply of alcohol Standard days and timings (please read			Will the supply of alcohol be for consumption - please tick (please read guidance note 8)	On the premises	
guidance note 7)				Off the premises	
Day	Start	Finish		Both	Y
Mon	0900	0030	State any seasonal variations for the supply of al guidance note 5)	cohol (please r	read
Tue	0900	0030			
Wed	0900	0030			
Thur	0900	0030	Non standard timings. Where you intend to use the supply of alcohol at different times to those l column on the left, please list (please read guidance	isted in the	for
Fri	0900	0030			
Sat	0900	0030			
Sun	0900	0030			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name Sachchithanantham Jeyanantharajah				
Postcode				
Personal licence number (if known)				
Issuing licensing authority (if known) Wokingham Borough Council				

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).							
none							

L

o the pub rd days ar s (please	olic nd read	State any seasonal variations (please read guidance note 5)
Start	Finish	
0800	0100	
0800	0100	
0800	0100	
		Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on
0800	0100	the left, please list (please read guidance note 6)
0800	0100	
0800	0100	
0800	0100	
	0 the public rd days at second rd days at second rd	0800 0100 0800 0100 0800 0100 0800 0100 0800 0100

M Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

The premises licence holder, DPS, management and staff will constantly assess any risks to the licensing objectives. They will work in partnership with the authorities and local people alike in this respect. The staff will be properly authorised, equipped, trained and motivated in this task. There will be:

- A written notice of 'authority' record for all staff who sell alcohol
- Comprehensive training for staff in the main requirements of the Licensing Act 2003, the specific measures and conditions in place to promote the Licensing Objectives and the staff roles and responsibilities. Such records shall be available for inspection by the responsible authorities.
- Contact details of the Designated Premises Supervisor available to staff and to the authorities
- Alcohol sales will be primarily dependent upon and ancillary to the sale and supply of food.

b) The prevention of crime and disorder

The management and staff will take all necessary steps to ensure that the premises remain free from crime and disorder. This will include:

- Alcohol will not be permitted to be removed from the premises in open bottles or containers except for customers using the front outside space.
- Staff shall be trained on security issues including how to identify and refuse service to customers that are drunk or appear to be drunk.
- CCTV shall be provided in the form of a recordable system capable of providing pictures of evidential quality and in all lighting conditions particularly facial recognition.
- Cameras shall encompass all ingress and egress to the premises and any internal areas where the sale of alcohol occurs.
- CCTV equipment shall be maintained in good working order and correctly timed and dated.
- Recordings will be available for a period of 28 days and handed to the police and other responsible authorities upon request.
- The recording equipment shall be of a digital hard drive or cloud-based system and shall be kept in a secure environment under the control of the premises licence holder or other responsible named individual.

c) Public safety

The management and staff will have an effective policy to promote public safety. The DPS will liaise with the authorities to ensure that all aspects of public safety are adhered to. The policy will include:

- Appropriate fire fighting equipment being installed and maintained at the premises and staff trained in its use.
- The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
- The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.

d) The prevention of public nuisance

The management and staff are mindful of the need to reduce the impact of any nuisance caused by the operation of the premises, will constantly assess any risks and take immediate steps to eliminate the problem. Staff will ensure:

- The premises and public areas nearby are kept free from litter associated with the operation of the business.
- Any noise, vibrations, smells, light pollution and any other potential nuisance is monitored and kept to an acceptable level
- Notices will be displayed asking customers to be considerate of neighbours when using the outside area and when they leave the premises.
- No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (22.00) hours and (07.00) hours on the following day.
- The outside space (as shown on the plans) shall not be used for licensable activity after 22.30hrs on any day.
- No external speakers shall operate at any time.
- Satisfactory arrangements will be put in place to supervise an orderly dispersal of visitors when leaving the property to ensure the minimum of noise and disturbance to local residents.
- The premises licence holder shall maintain adequate supervision by staff of the outside space to ensure that there is no public nuisance.

e) The protection of children from harm

The business will be operated in such a way that reflects a commitment to be a responsible retailer. To protect children from harm there will be a policy of:

- Training will occur before a staff member is authorised to sell alcohol for the business.
- The age-verification policy will be one of Challenge 25. This will be specified in promotional material, terms & conditions, within the premises and emphasised through staff training.
- Anyone not looking 25 at the point of sale or delivery will be expected
 to prove that they have turned 18. Acceptable ID will be a photo driving
 licence, passport, PASS accredited proof of age card or other photo ID
 that is recommended for acceptance by the police or other authorities.
- The premises will be promoted as family friendly and suitable for all ages.
- There will be no inappropriate promotions, activities or behaviour tolerated at the premises that might put children at risk.

Checklist:

Please tick to indicate agreement

•	I have made or enclosed payment of the fee.	Y
•	I have enclosed the plan of the premises.	Y
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	Y
•	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	Y
•	I understand that I must now advertise my application.	Y
•	I understand that if I do not comply with the above requirements my application will be rejected.	Y
•	[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15).	

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE

SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

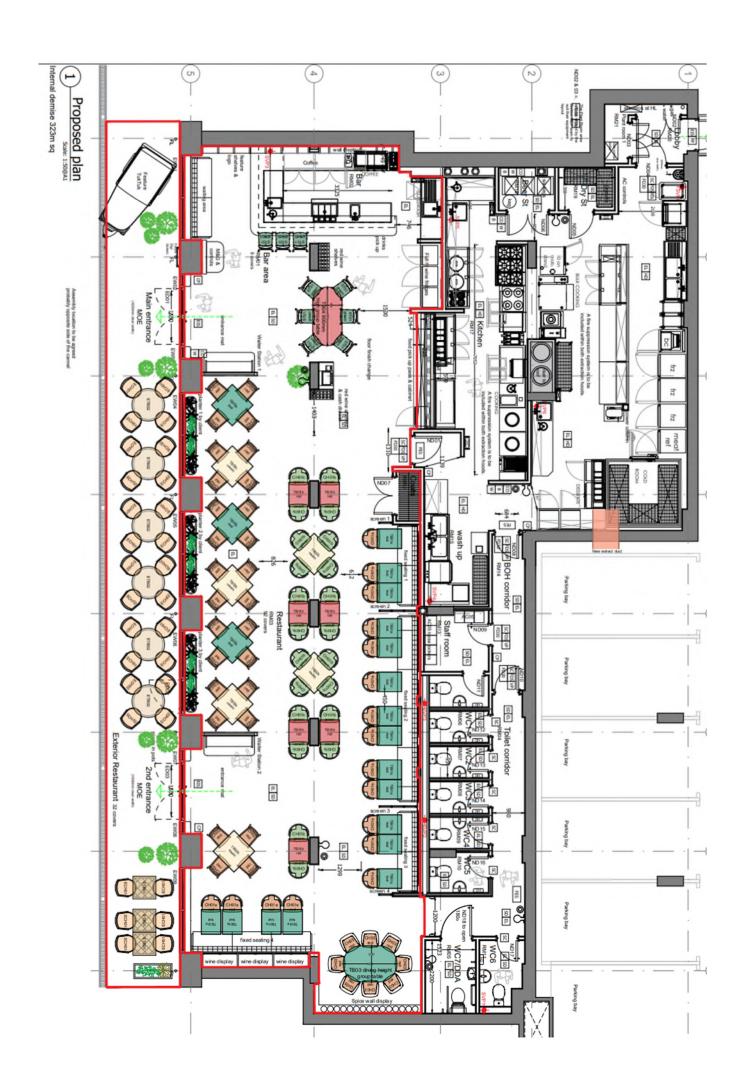
Part 4 - Signatures (please read guidance note 11)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 12). If signing on behalf of the applicant, please state in what capacity.

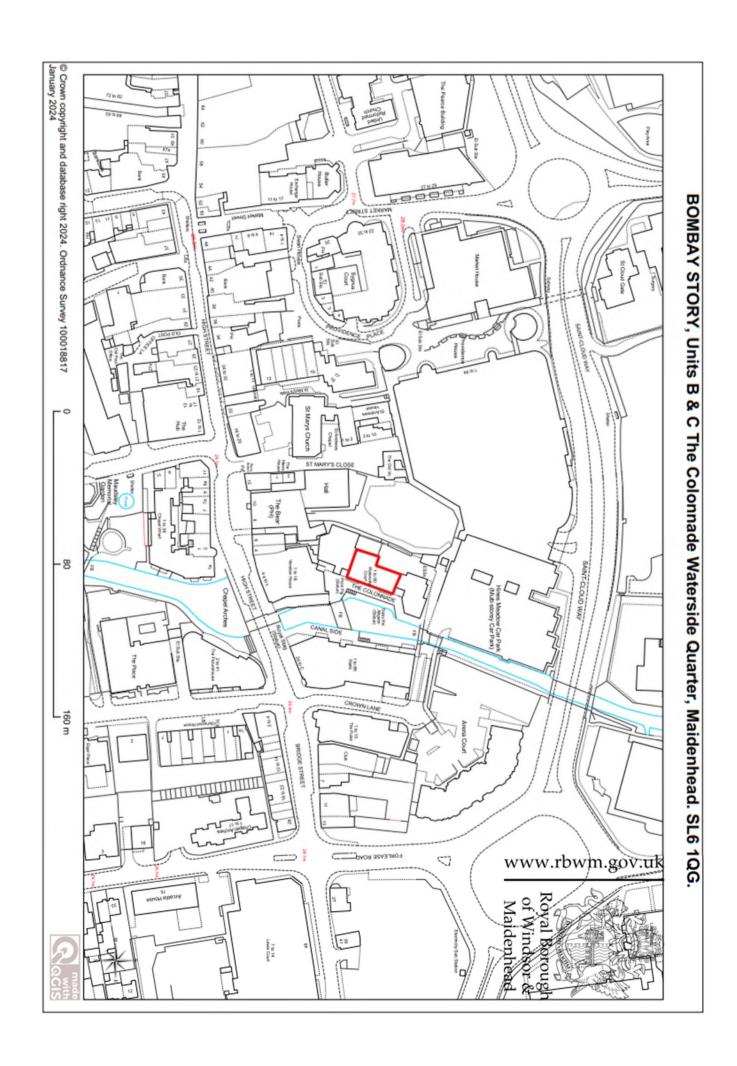
Declaration	 [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15). The DPS named in this application form is entitled to work in the UK 		
	(and is not subject to conditions preventing him or her from doing work relating to a licesable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)		
Signature	Michael B. Nickson		
Date	5 December 2023		
Capacity	Authorised Agent		

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

Signature					
Date					
Capacity					
	on (please read guida	usly given) and posta ance note 14)	al address for co	orresponden	ce associated with
Post town			P	ostcode	
Telephone number (if any)					



APPENDIX B



APPENDIX C

We have received the below response including some proposed conditions from Trading Standards. Please could you confirm whether your client is happy to accept the proposal and have the conditions added to the licence.

Taking into consideration the proposed conditions listed, we would like to put forward the following (these include greater detail surrounding conditions already put forward for example the Challenge 25 Policy and ID) conditions as listed below;

- 1. A Challenge policy such as 'Challenge 25'/Think 25 policy to be adopted, where any person who looks under 25 years of age should be asked to prove their age when attempting to purchase age restricted products such as alcohol with appropriate signage of the adopted challenge 25 policy to be displayed around the venue. All staff authorised to sell alcohol should be trained in the Challenge 25 policy and this should be documented in the training records.- Agreed
- 2. Acceptable ID should include photographic identification documents; including passport, photocard, driving license or proof of age card bearing the PASS hologram or any identification such as recognised national photographic identity cards from member countries of the European Union which are recognised or approved by either the Licensing/Responsible Authority or Thames Valley Police. .- Agreed
- 3. Staff should be aware of the possibility of Proxy sales which should be included in any training and all staff to be trained in under-age sales prevention. .- Agreed
- 4. A refusal book/log/electronic log should be kept at the premises to record all incidents of possible underage/proxy sales of alcohol (product/date/time/staff member/reason for refusal/possible description) and updated as and when required, and made available for inspection on request by either a Responsible Authority such as Licensing or Trading Standards or the Police. .- Agreed
- 5. If applicable, age verification checks for suitable ID should be carried out at the point of any delivery of age restricted products such as alcohol including where a waiting service is included as part of the business. If any delivery or on-line service is provided then the trader must also carry out age verification checks with suitable ID at the point of any delivery of age restricted products such as alcohol whether using their own contracted delivery carriers or any external contracted delivery carriers. The carrier whether internal or external must not leave any good/deliveries with a third party such as a neighbour or anyone under 18 years of age if there is alcohol as part of the order. .- Agreed

Further, it is the responsibility of the retailer to ensure that products are only sold to purchasers old enough to buy them. If there is any doubt the transaction should not proceed. .- Agreed

APPENDIX D

From: Hanieh Asadi <> Sent: 14 December 2023 12:56

To: Licensing <Licensing@RBWM.gov.uk>

Subject: ***Sent in confidence***Bombay Story Restaurant - Waterside Court

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe. Hi.

This is regarding the application for Late Night Refreshment by Bombay Story Restaurants at Waterside Court in Maidenhead.

I have seen the notice for application for late drinking. I live restaurant and I object to their application. Currently the area suffers from noise nuisance late at night due to late drinking and loitering in the area at night, especially since the premises allow direct access to the car park next to Sainsbury's.

We have recently made a complaint to the police in regards to vandalism in the area at night and we do not need more situations which are compromising our residential area in the form of noise nuisance, vandalism nor loitering.

It is not acceptable nor fair, to us, for the council to approve another late drinking license. Waterside Court is a residential area and currently restaurant guests from other businesses do not respect this nor take it into account when they utilise the premises at night. This affects us residents directly.

Please confirm you have received this in writing, Kind regards Dr Hanieh Asadi

Dear Licensing Team

I am writing to make a formal representation / objection to the application for a license for the late night sale and serving of alcohol by Bombay Story Restaurants Limited, related to Units B & C, The Colonnade, Waterside Quarter SL6 1QG.

My wife and I are residents of the water with the area is already noisy at night, and the Police have been called on a number of occasions to deal with dunk and disorderly behaviour. The apartment has a wide range of tenants of all ages, including with young children. It is inevitable that a late license to serve alcohol in the building will add to the late night noise, and the license should not be granted.

I attempted to submit this representation using your website but the link to the specific application did not work.

Yours sincerely

Stephen Lathrope

To whom it may concern,

I am writing with regards to the application for a premises licence for Bombay Story Restaurants Ltd, Units B & C, The Colonnade, Maidenhead, SL6 1QG.

While I am supportive of the restaurant opening and think it will be an excellent addition to the local area, I would like to make representation on this application as I am concerned about the potential for antisocial behaviour and noise levels related to the sale of alcohol late at night. I know that the granting of a new licence aims to prevent any public nuisance, and I see addressing this issue as falling under this objective.

My concerns are due to the nature of the venue being underneath a block of apartments - it is in close proximity to a large number of people's homes, so I feel that this is a key consideration as part of the licence process. As a resident of the apartment building, I wanted to draw your attention to the fact that we have recently had issues with antisocial behaviour including some which resulted in police involvement. I would like to prevent potential for an increase in such incidents, which may result from late night alcohol sale in particular. I think it is important to ensure the safety of all residents and prevent any potential public nuisance as part of the licensing process.

I understand that the license application is for sale of alcohol and late night refreshment Monday to Sunday until 0030hrs. This is later than other restaurants in the same/surrounding apartment buildings. I would propose the following amends, to align with other local restaurants (El Cerdo, Bardo Lounge and Coppa Club):

- Supply of alcohol:
 - o 0900 to 2330hrs Monday to Saturday
 - o 0900 to 2230hrs Sunday
- Late night refreshment:
 - o 2300 to 0000hrs (midnight) Monday to Saturday
 - o No late night refreshment on Sunday

It would be much appreciated if you are able to confirm receipt of this representation. If you need any further information from me then please do not hesitate to contact me. Best wishes,

Sophie Thompson

Dear Sir/ Madam,

I wish to object to the licensing application made by Bombay Story Restaurants Limited (REF: 107222/LAPL01) to allow the retail sale of alcohol for consumption OFF the premises and the provision of Late-Night Refreshment: there are ample opportunities to buy alcohol for off-premises consumption within 300 yards: Sainsbury's, Waitrose, The Bear (Weatherspoons) and the Maidens Head.

I also strongly object to the proposed opening times (open until latest 1am), as no other establishments selling alcohol (for consumption on/ off premises) within this residential area of the town are open until this late, and it is both highly inappropriate and unnecessary, given the residential setting. This will inevitably create undue disruption and disturbance for all residents in the area.

Examples of other closing times in the area: El Cerdo Tapas Bar shuts at 12am latest Coppa Club usually shuts at 11pm, but 11.30pm on peak evenings Neither sell alcohol for consumption off the premises

I was unable to create an online account to submit this objection: Given the deadline for any objection is fast approaching, it would seem that email is my only means of submitting an objection.

Regards,

Giles Thomas

To whom it may concern,

I wish to make an objection to the licensing application made by Bombay Story Restaurants Limited (REF: 107222/LAPL01) to allow the sale by retail of alcohol for consumption OFF the premises and the provision of Late-Night Refreshment. I also object to the proposed opening times (open until 1am), as no other establishments within this residential area are open until this late, and it is highly inappropriate given the residential setting. Opening hours this late, in addition to sale of alcohol for consumption off the premises, will create undue disruption and disturbance for residents in the area.

Examples of other closing times in the area: El Cerdo Tapas Bar shuts at 12am latest Coppa Club usually shuts at 11pm, but 11.30pm on peak evenings

I have tried to create an online account to submit this objection, but an error message appears explaining: "Unable to complete your registration Unable to send confirmation emails at this time. Please try again later". Given the deadline is today, this is my only means of submitting an objection.

With kind regards,

Claudia Thomas

Dear all,

We would like to make a comment/objection in relation to the licensing application made my Bombay Story in Waterside Court, Maidenhead. As this is a residential area we object to the proposal to serve alcohol until 00:30hrs. This area has already experienced some anti-social behaviour and therefore we are concerned that the serving of alcohol at this premises so late could negatively impact this further and cause noise disturbances.

We would very much appreciate you considering the residents of the adjacent properties when making this decision.

Thank you in advance.

Best wishes, Lydia

Hello,

I am unable to create an account therefore I am emailing this over to you. I live waterside court, right above Bombay Story and would like to OBJECT against this new application they have put forward.

We live directly above the new premises and the work has already caused massive disruption, an approval of this application will only cause more. It is unacceptable to have alcohol served so late inside and out of the premises in a residential area.

Many Thanks, Hubert Mosiej

Dear Sir/Madam.

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/01/2024 4:31 PM from Miss Szewing Mak.

Application Summary

Address:	Unit B The Colonnade Maidenhead SL6 1QG
Proposal:	Premises Licence
Case Officer:	Lauren Deane

Click for further information

Customer Details

Name:	Miss Szewing Mak	
Email:		
Address:		

Comments Details

Commenter Type:	
Stance:	Customer objects to the Licensing Application
Reasons for comment:	

Comments: 02/01/2024 4:31 PM Objection on the serving alcohol to 00:30 and opening time until 01:00

as residential units are directly above.

Suggesting No alcohol serving after 10:30pm from Sunday to Thursday and opening time

should not later than 11:30pm.

For Friday and Saturday, No alcohol should be serving after 11:30pm and opening time

should not later than 00:00.

It is concerned on the proposed plan as there is a Tuk tuk feature outside the restaurant and it is adjacent to the main entrance of the residential buildings. Is there any fire risk on that

Tuktuk? what material is it made by? Is it combustible?

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/01/2024 9:18 PM from Mr Hubert Mosiej.

Application Summary

Address:	Unit B The Colonnade Maidenhead SL6 1QG

Proposal: Premises Licence

Case Officer: Lauren Deane

Click for further information

Customer Details

Name:	Mr Hubert Mosiej
Email:	
Address:	

Comments Details

Commenter Type:

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 02/01/2024 9:18 PM We live directly above the new premises and the work has already

caused massive disruption, an approval of this application will only cause more.

They should take another premises like A Hoppy Place for reference, they serve alcohol around the corner from our address and close by 9 min the week and by 11 on Saturday

night.

Im not sure how it is even legal for places to be open and serve alcohol this late in a residential area as night hours are 11.00 pm until 7.00 am. It is unacceptable to have alcohol

served so late inside and out of the premises in a residential area.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/01/2024 9:38 PM from Miss Annabel Lovett.

Application Summary

Address: Unit B The Colonnade Maidenhead SL6 1QG

Proposal: Premises Licence

Case Officer: Lauren Deane

Click for further information

Customer Details

Name: Miss Annabel Lovett

Email:

Comments Details

Commenter

Type:

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 02/01/2024 9:38 PM In an already loud/busy residential area it would cause more noise and

problems to the residents of the building. A lot of people already use it as a walkway when drunk but then to allow them to drink until 11:30 to 12 outside is unacceptable! It will cause grief to residents above who will most probably already have to live with more noise than normal. Will it be the council's responsibility to keep an already problematic location under

control?

Dear Sir/Madam.

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/01/2024 8:43 PM from Mrs Alice Fan.

Application Summary

Address:	Unit B The Colonnade Maidenhead SL6 1QG	
Proposal:	Premises Licence	
Case Officer:	Lauren Deane	

Click for further information

Customer Details

Name:	Mrs Alice Fan
Email:	
Address:	

Comments Details

Commenter Type:

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 02/01/2024 8:43 PM Objection on the following grounds:

- 1. It is underneath a block of apartments, and homes including young children and elderly residents which should be taken into account before granting the licence.
- 2. We have recent issues with antisocial behaviour and police were called and attended the premises. The proposed ability to sell alcohol off-site and late means such incidents may become more frequent.
- 3. The proposed tuk tuk outside the main entrance and fire exit to the building is a fire risk. Likewise, there are concerns about the fire risk associated with the large number of cookers within the premises, underneath a residential block.
- 4. The proposed opening hours Monday to Sunday until 00:30am are out of alignment with nearby local restaurants (El Cerdo, Bardo Lounge and Coppa Club) and should not be allowed.

Dear Sir/Madam.

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/01/2024 4:36 PM from Mr Shane Johnson.

Application Summary

Address: Unit B The Col	Ionnade Maidenhead SL6 1QG
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Proposal: Premises Licence

Case Officer: Lauren Deane

Click for further information

Customer Details

Name:	Mr Shane Johnson
i tarrio.	Will Official Continuous

Email:

Comments Details

Commenter

Type:

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 02/01/2024 4:36 PM I have concerns about the opening and alcohol times proposed due to

the close vicinity to residence in the buildings surrounding the premises. Reduced opening

and earlier alcohol serving times would be preferable for residents.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/01/2024 4:38 PM from Mr Edward Belderbos.

Application Summary

Address: Unit B The Colonnade Maide	nhead SL6 1QG
-------------------------------------	---------------

Proposal: Premises Licence

Case Officer: Lauren Deane

Click for further information

Customer Details

Name: Mr Edward Belderbos
Email:

Comments Details

Commenter

Address:

Type:

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 02/01/2024 4:38 PM As a resident Waterside Court, I support the restaurant use in principle.

However, the opening hours proposed in this application (8am - 1am) would be totally inappropriate

given the unit's setting within a residential area.

The hours proposed are not in keeping with other similar units in the local area such as, The Coppa Club which closes at 11:30pm and the Bear is also closed by 12pm.

Furthermore, the sale of alcohol to be consumed of site would likely contribute to antisocial behaviour on the rest of the waterside court development by offering the opportunity to continue drinking past the proposed closure time. I see no need whatsoever for the application to have a licence granting the ability to sell alcohol off their premises. The granting of such a licence would remove any obligation on the licences holder to enforce sociable behaviour.

The Proposals include provision for outdoor seating which would be located within 10m of residents bedrooms. It cannot be acceptable to have such late opening hours given the proximity to residents, especially during the week.

Additionally, the applicant has proposed a Tuk Tuk outside of the premises. This would not be in keeping with the other artwork on the waterside and serves no public benefit.

The application must be refused and the applicant should be advised to consult with residents before resubmitting.